



CUSTOMIZED TRAINING AND EDUCATION FOR STAFF QUALIFICATION IN ELECTRONICS PRODUCTION.

TRAININGS 2024 - OVERVIEW



MACHINE SOLDERING AND STENCIL PRINTING

PROCESS

- Ersa Know-How Seminars
- Customer-specific technology days

SERVICE

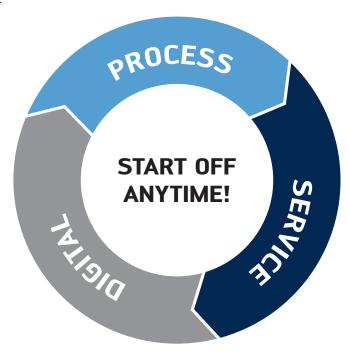
- VERSAFLOW 4 Operating and Maintenance Training Basic & Advanced
- Customer-specific practical training – Operation and maintenance



DIGITAL

DIGITAL

- Live-Demonstrations
- WEBinERSA
- Customer-specific WEBinERSA
- eLearning via Kurtz Ersa CONNECT



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SEMINAR INFORMATION

- Customer Care & Application Centers
- Training dates 2024, Registration



QUALIFICATION PAYS OFF!

Dear Ladies and Gentlemen,

The dynamics in electronics manufacturing are unbroken, the signs continue to point to growth. To get the best out of your hardware, you should consistently invest in the know-how of your employees so that you can reliably and reproducibly achieve soldering results at the highest level. We qualify your team so that you are always one step ahead of the competition in electronics manufacturing and can provide top quality at low cost.

The Ersa Training Program 2024 traditionally covers all aspects of professional soldering – from solder paste printing,

reflow, selective and wave soldering to rework and manual soldering.

Depending on your needs, you can enter thematically anywhere at any time — whether fundamentals, process or service/ maintenance. We have the right qualification offer ready for you — digitally or directly on site: basic process training, machine training for service, practical training for process technology or optimization, individually designed technology days or digital refresher courses in machine or manual soldering with offers such as the WEBinERSA webinars or our

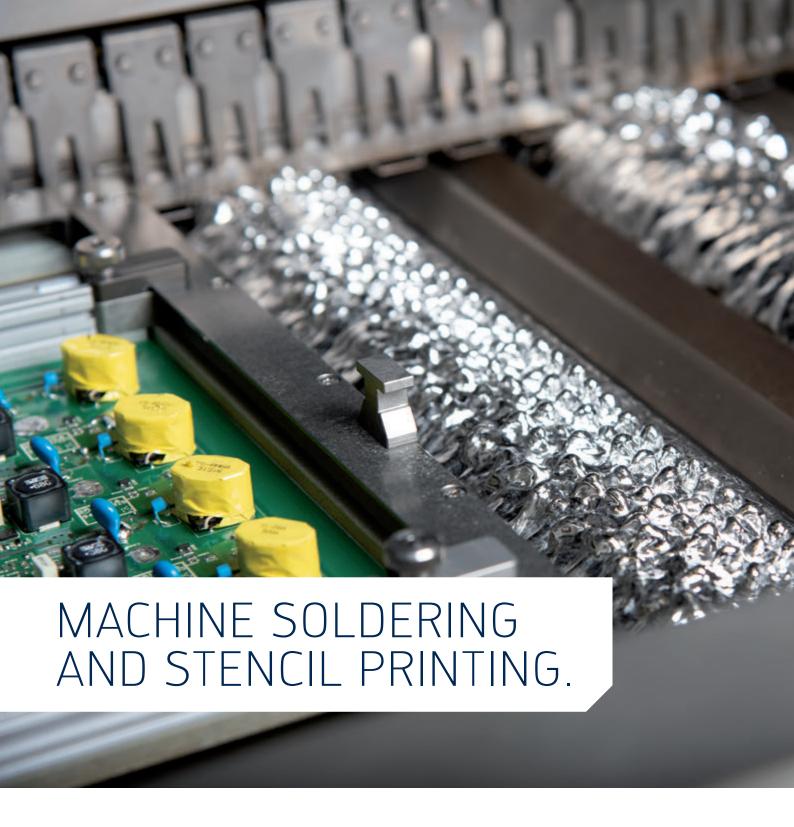
live demos from the Application Center. As a system supplier, we also offer a wide range of soldering courses based on a balanced theory-practice mix, including the manufacturer-neutral AVLE-seminars with offers for beginners up to rework specialists (modules 1-4) or machine experts (modules 5-8) including recertification. Small groups of participants enable the trainers to address questions individually.

We are happy to support you in planning your individual training needs!

Your Ersa Team:

f.l.t.r. Patrick Stumpf, Hansjürgen Bolg, Laura Schulz and Rainer Krauss.





Cost-effective production and highest quality are the basis for competitive products on the market, know-how and qualification of the personnel are the keys to success. The Ersa Know-How Seminars are the ideal podium for further training and exchange of experience with other participants. In the seminars, the trainers repeatedly allow theory and practice to merge for the benefit of the seminar participants. Process trainings (basics) and service (machines) are the perfect combination to achieve the highest quality and output in production.



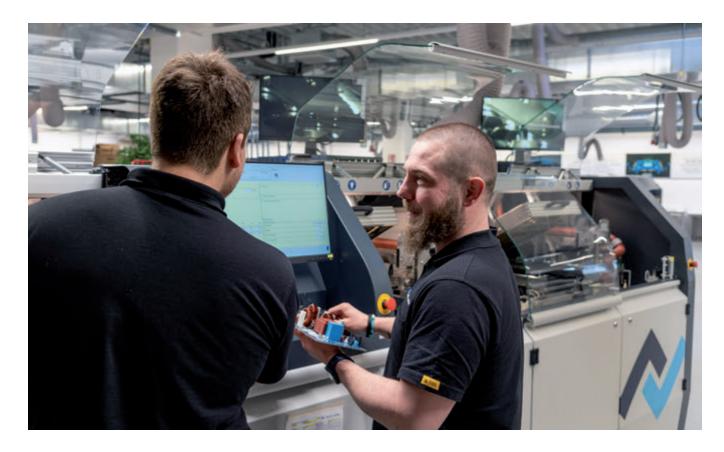
PROCESS BASIC TRAINING

Join in any time – whether process or service, whether digital or on site!

Important foundations are laid in the area of process training – whether as basic training or advanced training, in which external instructors also examine soldering topics in greater detail.

Furthermore, there are our exclusive Technology Days, which are tailored to your wishes and needs on request.







ERSA KNOW-HOW SEMINAR:

LEAD-FREE WAVE AND SELECTIVE SOLDERING

Short description

Experience first-hand soldering know-how both in theory and practice: The two-day intensive course "Lead-free wave and selective soldering" is a balanced mix of theory and practice.

In the theoretical part of the seminar, participants acquire detailed knowledge

of the various variables influencing solder joint quality and their interactions in the soldering systems, the process limits and their associated monitoring options, as well as the treatment of soldering defects. This knowledge can be applied and thus consolidated in the subsequent practical part on various systems.

Dates

24th - 25th April, 2024

Start: 8:30 am



Requirements

Basic knowledge of industrial electronics manufacturing recommended



Course documentation

In printed form



Fee

€ 800 per person plus VAT incl. examination costs



Certificate

Theoretical examination with certificate



Option

You are welcome to bring your own assemblies to the seminar



Book training dates on

You can find all details of the training on: kurtzersa.com/trainings



Theory

- Materials and equipment
- Boundary conditions and influences
- Layout design
- Process control and temp. measurement
- Defect patterns and solutions

Practice

- Machine checks in preparation for production
- Setting and control of flux, preheating and soldering parameters
- Measurement of temperature profiles

Your benefit

- Build up detailed knowledge and gain confidence in your daily work
- Refreshing and deepening the subjects
- Understanding and questioning the interaction of influencing parameters and boundary conditions
- Faster defect detection, faster isolation & fixing higher quality of soldering results

- Acquisition of further competence and qualifications in special fields
- Application of the new theoretical knowledge in the practical session
- A better understanding and further approaches for your own production line
- Benefit from information exchange with other companies

DO YOU HAVE QUESTIONS?



Kristin Düll

Contact for organization & administrative issues Tel.: $+49\ 9342\ 800-235$

Mail: Kristin.Duell@kurtzersa.de



Laura Schulz

Contact for content-related topics

Tel.: +49 9342 800-261

Mail: Laura.Schulz@kurtzersa.de



ERROR PATTERN - COMPONENT DAMAGE / RESISTANCE TO SOLDERING HEAT

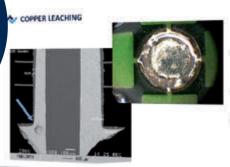






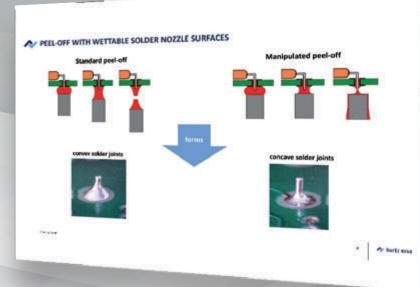
or of heat energy from the liquid solder via the component pins into the component ormous and may cause a plastic deformation of the component package. or perature and time are the affective factors.

LATEST
TECHNOLOGY
NEUTRAL
PRESENTATION



- If a solder joint requires a high amount of solder heat, the solder temperature should be increased very carefully.
- At high temperatures, the copper will be leached very quickly. In the worst case, the entire pad will dissolve.
- The correlation between the leaching speed and the solder temperature is not linear!

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ERSA KNOW-HOW SEMINAR:

REFLOW SOLDERING AND SOLDER PASTE PRINTING

Short description

Experience first-hand soldering know-how both in theory and practice: The two-day intensive course "Reflow soldering and solder paste printing" of multi-pole SMT and QFN components teaches the theoretical and practical kow-how of both areas. During the theoretical part, participants will acquire knowledge about the different

parameters influencing soldering and paste print, and they will also learn how processes interact. Next they will take a closer look at the process limits and the handling of defects in the soldering and print result. In the practical session, the participants consolidate their acquired knowledge while working with the different systems.



Dates

16th - 17th October, 2024

Start: 8:30 am



Requirements

Basic knowledge of industrial electronics manufacturing recommended



Course documentation

In printed form



Fee

€ 800 per person plus VAT incl. examination costs



Certificate

Theoretical examination with certificate



Option

You are welcome to bring your own assemblies to the seminar



Book training dates on

You can find all details of the training on: kurtzersa.com/trainings



Stencil printing

- Print materials
- Stencil and layout
- Influence of the print parameters
- Printing defects and their causes

Your benefit

- Build up detailed knowledge and gain confidence in your daily work
- Refreshing and deepening the subjects
- Understanding and questioning the interaction of influencing parameters and boundary conditions
- Faster defect detection, faster isolation & fixing higher quality of soldering results

Reflow soldering

- Materials and equipment
- Boundary conditions and influencing parameters
- Create, measure & analyze temp. profiles
- Soldering defects and their causes
- Reduction of void formation
- Acquisition of further competence and qualifications in special fields
 - Application of the new theoretical knowledge in the practical session
 - A better understanding and further approaches for your own production line
 - Benefit from information exchange with other companies

DO YOU HAVE QUESTIONS?



Kristin Düll

Contact for organization & administrative issues Tel.: +49 9342 800-235

Mail: Kristin.Duell@kurtzersa.de



Laura Schulz

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Mail: Laura.Schulz@kurtzersa.de

STEP STENCILS

- Individual comparents can have different stencil thicknesses.

 Soul atches get there served area.

 Compareds with a righ pasts requirement are given thicker areas glugs, she'ch etc. I.

 Cosh hought difference counts a stensition area.

 Dates—difference is height can be evercome with sognented seergets—c.g. with 30 stencils.

 Sous or an area or unter carries on the bottom side of the stencil.

 Step stencils are available for all frame types.







ensures process stability!



LATEST TECHNOLOGY NEUTRAL PRESENTATION

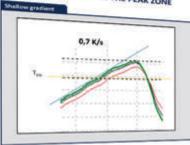
SOLDER PASTE HEIGHT CONTROL

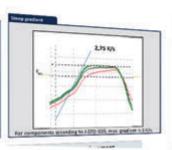


- Sensor measures the paste roll diameter during printing from above.
 Sensor measures the height of the resting paste before squeegee.
 Sensor in the paste wiper checks whether paste is present.



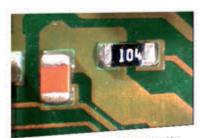
GRADIENT RATE IN THE PEAK ZONE

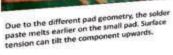




If PCB layout is tombstoning is

№ DEFECT PATTERN – TOMBSTONING / MANHATTAN







Exemplary pad design to avoid different melting times of the pads.

Metal and



CUSTOMER-SPECIFIC TECHNOLOGY DAYS

Short description

For technology companies we offer customer-specific Technology Days, which are individually arranged according to your wishes and needs.

Since the seminars are organized and conducted exclusively for your company, the theoretical and practical sessions can be tailored exactly to the needs of your

employees. In addition, the exchange of knowledge and experience among your own employees across departments and locations is stimulated.

The focus of the one- or two-day intensive course is to observe and analyze all boundary conditions affecting the soldering process.

Technology Days for Auditors

Exclusively for users who follow the soldering process in the supply chain, we offer Technology Days that deal specifically with the knowledge of process technology that is relevant to you. Our experts will give you an insight into our technology, processes, and explain, for example, what

needs to be taken into account when auditing suppliers in these processes.

In addition, we take the time to explicitly address your questions about joining technology.

Your benefit

- Understand and interpret your supplier's processes
- High quality at the lowest possible cost
- Being one step ahead and demanding the latest technologies
- Future-oriented market approach

DO YOU HAVE QUESTIONS?



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Mail: Kristin.Duell@kurtzersa.de



Laura Schulz

Contact for content-related topics

Tel.: +49 9342 800-261

Mail: Laura.Schulz@kurtzersa.de



Dates

On request



Agenda

Individually arranged according to your wishes and needs



Course documentation

In printed form



Participants

Minimum of 6 attendees



Fee

1st day: € 475 per person plus VAT

 2^{nd} day: \notin 375 per person plus VAT

Examination Fee: € 100 per person plus VAT

Optional examination for all participants with certificate. Seminar participants who do not take the exam will receive a certificate of attendance.



References

Automotive manufacturers, industrial electronics, consumer electronics



CUSTOMER-SPECIFIC TECHNOLOGY DAYS

Design your Technology Days together with us choosing from the content below

Exemplary module Solder Paste Printing

- Stencil types, layouts
- Print materials and parameters
- Print defects and their causes

Exemplary module Wave and Selective Soldering

- Demands on PCB and PCB design
- Selective mini- and/or multiwave soldering
- Process windows and production throughput

Exemplary Module Optical Inspection

- Assistance instead of control
- Influence of cleaning and calibration intervals on the test quality
- Detection and reduction of defects

Exemplary Module Design

 Printed circuit board technology and production-oriented design for the economical production of reliable electronic assemblies

Practical Session in the Ersa Application Center

The practical session covers the machine construction and the practical application. The main focus is on parameter setting

and monitoring, as well as on the effect on the soldering result when parameters are within or outside of the limits.

Exemplary module Reflow Soldering

- Definition of process windows
- Soldering defects and their causes
- Quality parameters in reflow soldering

Exemplary module press-fit

- Requirements for the printed circuit board and the printed circuit board design
- Variance of the press-fit zones
- Influencing factors and monitoring of the process

Soldering technology for high reliability electronics

- Design Challenges for high reliability assemblies and devices
- Optimized PCB layout under thermodynamic aspects
- Flexible system concepts which, considering throughput and variant range, allow precise adaptation of the process parameters to the individual solder joints



Dates

On request



Agenda

Individually arranged according to your wishes and needs



Course documentation

In printed form



Participants

Minimum of 6 attendees



Fee

1st day: € 475 per person plus VAT

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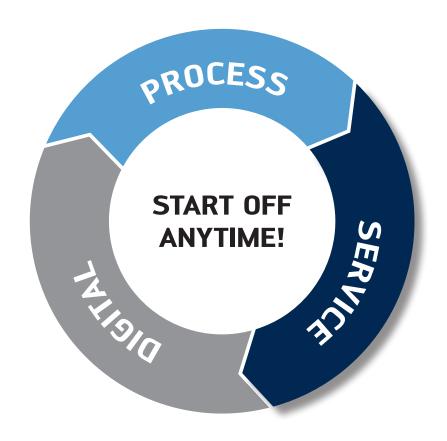
SERVICE

MACHINE TRAININGS

Join in any time – whether process or service, whether digital or on site!

Machine training specifically adapted to your needs. We train your service team or individual employees specifically on Ersa soldering systems in the technology areas of reflow, wave and selective soldering and stencil printing.

In exclusive practical training courses topics and contents are optimally coordinated.







VERSAFLOW 4

OPERATION AND MAINTENANCE TRAINING

Short description

You will receive comprehensive information on our high-end soldering systems at first hand. The theory gives an overview, in the practical part you will experience and learn in "hands-on" yourself the operation, maintenance and handling of the machine.



Dates

See below



Target group

This training is the ideal platform for employees of manufacturing and production divisions who need first-hand practical knowledge in their daily use of the systems.



Participants

Min. 4 attendees, max. 6 attendees



Fee

BASIC SEMINAR: 1 day € 375 per person, plus VAT

ADVANCED SEMINAR: 2 days € 700 per person, plus VAT

Theory

- Overview of the machine with options
- Basics of the soldering process
- Modules in detail and special features
- Preparations for production

Your benefit

- Better understanding of the soldering process and correlations
- Expansion of skills in operation and maintenance

Practice

- Operation and settings of the machine
- Maintenance and special features
- Calibration
- Soldering program creation and optimization
- Assurance of the process stability
- Optimization of quality in production

Combine our basic seminar with the advanced seminar for maximum benefit for your employees. Booking of the trainings are also possible individually:

BASIC SEMINAR: 1 day

- 04th June, 2024
- 12th November, 2024

ADVANCED SEMINAR: 2 days

- 05th 06th June, 2024
- 13th 14th November, 2024

DO YOU HAVE QUESTIONS?



Lilli Reiter

Contact for Organization & Administration

Tel.: +49 9342 800-469 Mail: lilli.reiter@kurtzersa.de



Christoph Schaller

Contact for content-related topics

Tel.: +49 9342 800-221

Mail: Christoph.Schaller@kurtzersa.de

CUSTOMER-SPECIFIC PRACTICAL TRAINING

Practice

■ Calibration

OPERATION AND MAINTENANCE

Short description

You will receive full information on our high-end soldering systems at first hand. The theory gives you an overview, in the practical part you will experience and learn

in "hands-on" all about operation, maintenance and handling of the machine for optimal processes in your production and entirely according to your wishes.

■ Operation and settings of the machine

■ Maintenance and special features

■ Soldering program creation

and optimization

Dates

Dates and duration according to individual arrangement. Location of the event at your site or in Wertheim at Ersa GmbH.



Target group

This training is the ideal platform for employees of manufacturing and production divisions who need first-hand practical knowledge in their daily use of the systems.



Participants

Max. 6 attendees (min. 2 attendees)



Fee

On request

Theory

- Overview of the machine with options
- Basics of the soldering process
- Modules in detail and special features
- Preparations for production
- Optimal soldering process and influencing factors

Your benefit

- Better understanding of the soldering process and correlations
- Expansion of skills in operation and maintenance
- Assurance of the process stability
- Optimization of quality in production
- Ensure high machine availability

DO YOU HAVE QUESTIONS?



Lilli ReiterContact for Organization & Administration
Tel.: +49 9342 800-469

Mail: lilli.reiter@kurtzersa.de



Christoph Schaller

Contact for content-related topics

Tel.: +49 9342 800-221

Mail: Christoph.Schaller@kurtzersa.de

CUSTOMER-SPECIFIC PRACTICAL TRAINING

OPERATION AND MAINTENANCE

Short description

Together we define topics accoring to your target group and depth of the content to be trained, as well as the location. Choose from modules and

configure with us a training for your requirements. Choose for example from these topics and contents:

■ The operating modes of the machine

Operation of the machine

■ Simple management of users

■ Data backup of the machine

(setup, automatic)



Dates

Dates and duration according to individual arrangement. Location of the event at your site or in Wertheim at Ersa GmbH.



Target group

This training is the ideal platform for employees of manufacturing and production divisions who need first-hand practical knowledge in their daily use of the systems.



Participants

Max. 6 attendees (min. 2 attendees)



Fee

On request

Structure and functions of the machine

- General structure of the machine
- Technical data (commissioning)
- Tricks for effective troubleshooting

Creating and optimizing programs

- The soldering program editor
- Optimization of the most important parameters

Timely error detection and reduction

- Displaying messages and faults
- The description of the message
- Troubleshooting and possible failure causes

Optimal service and maintenance

- Aids and tools for best results
- Maintenance table

Calibration and settings for constant quality

- Conveyor (e.g.: referencing, teaching)
- Fluxer (e.g.: Set up spray head, calibrate axes)
- Solder pot (e.g.: Axis calibration, offset and gradient adjustment)

DO YOU HAVE QUESTIONS?



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Tel.: +49 9342 800-469

Mail: lilli.reiter@kurtzersa.de



Christoph Schaller
Contact for content-related topics
Tel.: +49 9342 800-221
Mail: Christoph.Schaller@kurtzersa.de



Time is a precious resource – especially in the constantly changing electronics manufacturing industry. In the continuously growing market, specialist expertise at the latest technological level is increasingly required.

Just get it digitally as an ideal supplement to your on-site training needs!



DIGITAL - REFRESHERS

FOR HAND SOLDERING AND REWORK FOR MACHINE SOLDERING AND STENCIL PRINTING

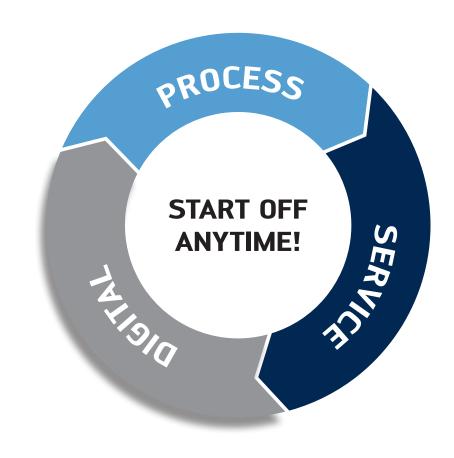
Join in any time – whether process or service, whether digital or on site!

Whether manual soldering or automated rework, machine soldering or solder paste printing – in electronics production, numerous technologies must be mastered in order to achieve a permanent, high-quality soldering result in the end.

With Ersa's digital refresher courses, you will get exactly the knowledge you need – whether for manual soldering and rework or in the field of machine soldering and stencil printing.

During a live demonstration of one of our systems, which is conducted by our experienced application engineers, you can check whether the Ersa system and your product are compatible.

Or inform yourself online and independent of location with our WEBinERSA: Learn about current topics in electronics production and exchange ideas with Ersa's soldering experts.



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The future: eLearning

In the near future, you will also have the opportunity to use Ersa eLearning to obtain information on our machine training courses at any time and to receive direct assistance.



LIVE DEMONSTRATIONS

LIVE DEMONSTRATIONS AND TESTS ON YOUR ASSEMBLIES IN THE ERSA APPLICATION CENTER

Short description

Your electronics production is humming, the soldering systems are working at the limit of productivity – with constant product change, highest flexibility, classic high mix/low volume. An attractive offer for a high-quality assembly which you definitely want to produce and which at the same time represents a real soldering challenge has just landed on your table. What to do? The product must be manufactured as

quickly as possible - but nobody in your team is available? Ersa, your partner and system supplier No.1 for electronics production, has the solution: Simply send us your assemblies and description of the soldering task, Ersa engineers will immediately create the corresponding soldering programs and temperature profiles – we will present this solution to you directly in the live stream.



Dates

On request



Agenda

Individually arranged according to your wishes and needs



Fee

Free of charge

That's how it works

- Make an appointment
- Connect to the live stream
- Introduction of the participants

Your benefit

- No travel costs and time savings, as there is no need to travel
- Unlimited number of participants possible on your part

- Overview Ersa soldering system
- Explanation of the settings made
- Print/solder assembly and track cycle
- Presentation of results
- Experienced Ersa engineers with highquality video equipment will explain the process step by step – you will have the same results as if you were at an on-site appointment!



DO YOU HAVE QUESTIONS?

Soldering systems and stencil printers



Laura Schulz

Tel.: +49 9342 800-261

Mail: Laura.Schulz@kurtzersa.de

Hand soldering, rework & inspection systems



Jörg Nolte

Tel.: +49 9342 800-316

Mail: Joerg.Nolte@kurtzersa.de

WEBinERSA

FOR HAND SOLDERING AND REWORK FOR MACHINE SOLDERING AND STENCIL PRINTING

Short description

Our goal is to give all interested parties access to the desired soldering know-how – or in short: With the WEBinERSA we want to make your production even stronger!

Our webinars, each lasting 60 to 90 minutes, provide information on current topics in soldering technology and offer a wide variety:

whether stencil printing, high-end soldering machines, rework and inspection systems or intelligent solutions in classical hand soldering – there is something for everyone.

You can find our current WEBinERSA program on our homepage in the Ersa Training section.

That's how it works

- Register via our homepage
- Receive confirmation and a link to access your WEBinERSA
- Dial in 5 minutes before the WEBinERSA starts

- Listen to the presentation and get directly in touch with the experts
- Note: The software does not have to be available in the company, it is a web link

Your benefit

- Worldwide and location-independent access to technology know-how
- Qualification of employees through digital system and process training
- Increased flexibility due to online trainings
- Exchange with experts on current topics in electronics production

DO YOU HAVE QUESTIONS?

Soldering systems and stencil printers



Laura Schulz Tel.: +49 9342 800-261

Mail: Laura.Schulz@kurtzersa.de

Hand soldering, rework & inspection systems



Marco Schöllig
Tel.: + 49 9342 800-4048
marco.schoellig@kurtzersa.de



Fee

Free of charge



Book training dates on

You can find all details of the training on: kurtzersa.com/trainings





CUSTOMER-SPECIFIC WEBinERSA

FOR HAND SOLDERING AND REWORK FOR MACHINE SOLDERING AND STENCIL PRINTING

Short description

In our customized WEBinERSA we offer exclusive 60- to 90-minutes of interactive technology sessions which are individually tailored to your wishes and and needs. You choose the focus of the online session: Whether stencil printing, reflow soldering,

wave and selective soldering, hand soldering, rework, optical inspection, Industry 4.0 or practical explanations on the system matching the process knowhow - the contents are precisely tailored to the needs of your employees.



Dates On request



Fee On request

That's how it works

- Select subject area with focus together with your contact person
- Make an appointment
- Receive link for dial-in

 Listen to customized presentation and enter into exchange with subject matter experts

Your benefit

- Worldwide and location-independent access to technology know-how
- Qualification of employees through digital system and process training
- Increased flexibility due to online trainings
- Exchange with experts on current topics in electronics production



DO YOU HAVE QUESTIONS?

Soldering systems and stencil printers



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Hand soldering, rework & inspection systems



Marco Schöllig
Tel.: + 49 9342 800-4048
marco.schoellig@kurtzersa.de

eLEARNING VIA Kurtz Ersa CONNECT FOR MACHINE SOLDERING AND STENCIL PRINTING

Short description

With our online courses, we are expanding our range of training courses digitally, so that you can continue your training at your own pace, independent of time and place (24/7), and refresh your knowledge with new course material at any time.

In the modularly structured online courses, you can click through our service and training processes interactively and also receive quick direct help with maintenance, operation and other topics related to the machine.

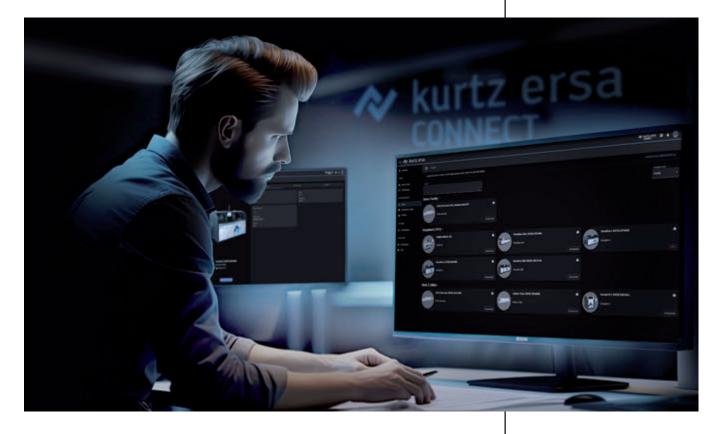


RegistrationSee brochure: Kurtz Ersa CONNECT

Your benefit

- Worldwide and device-independent access to machine and technology trainings
- Continuous exchange of knowledge 24/7
- Use of Ersa technology know-how through integrated digital service and training processes
- Qualifying employees with interactive trainings

- Fast direct help on maintenance, machine, process and other topics
- Increase of process quality on Ersa systems
- Increased flexibility
- Faster training of new employees and refreshing the know-how of experienced employees at their own learning pace







Increase the know-how in soldering systems in your electronics production with the comprehensive Ersa training portfolio: On site in the fully equipped Application Center and additionally via the available online offers.

Plan individually according to your needs. Register now – by phone, e-mail or on the web.

Ersa GmbH, Leonhard-Karl-Str. 24, 97877 Wertheim/Germany Phone +49 9342 800-0, www.ersa.com



CUSTOMER CARE & APPLICATION CENTERS

ERSA CUSTOMER CARE & APPLICATION CENTERS WORLDWIDE

Look forward to the modern Ersa Seminar Center in Wertheim/Germany – on the top floor of the new Ersa location you will find ideal conditions for knowledge transfer in the generously proportioned conference rooms. Just a few steps away is also the AVLE course center – a few steps further are our clocked assembly lines operating according to Industry 4.0 standards and the Customer Care Center, where tests and machine acceptance tests take place.

The Ersa Application Centers around the globe are fully equipped with the latest equipment for any conceivable soldering task - from high-tech soldering systems to soldering tools from the "Tools, Rework

& Inspection" division. Ersa's experienced application engineers are ready to demonstrate and test Ersa hardware for your specific requirements. For us, the job is not done until we have worked out a perfect match and are allowed to optimize your assembly together with you under precisely defined conditions. Directly adjacent conference rooms round off our infrastructure to enable an intensive

exchange of experience. The Ersa Team is looking forward to welcoming you to one of our Application Centers — whether for testing, training, Tech-Days or Know-How Seminars.

Thanks to our international presence there is one Ersa Application Center certainly also within your reach!



Customer Care Center Wertheim, Germany



Wertheim, Germany



Shanghai, China



Ho-Chi-Minh-City, Vietnam



Wertheim, Germany



Shenzhen, China



Guadalajara, Mexico



Wertheim, Germany



Pulau Penang, Malaysia



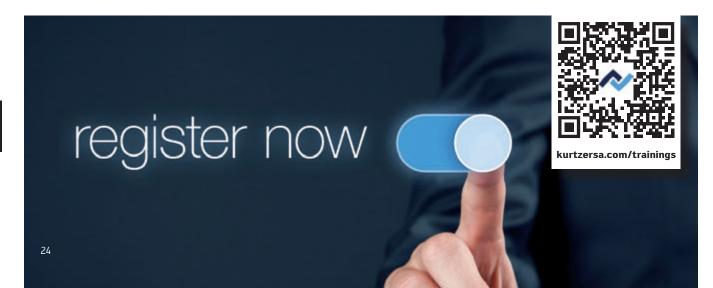
Plymouth, USA



TRAINING DATES 2024 OVERVIEW

MACHINE SOLDERING AND STENCIL PRINTING					
Process					
Course	Dates				
Ersa Know-How Seminar: Lead-free wave and selective soldering	24 th – 25 th April, 2024				
Ersa Know-How Seminar: Reflow soldering and stencil printing	16 th – 17 th October, 2024				
Customer-Specific Technology Days	On request				
Customer-Specific Technology Days Service	On request				
	On request Dates				
Service					
Service Course VERSAFLOW 4	Dates 04 th June, 2024				

Ш	HAND SOLDERING AND REWORK	٥	MACHINE SOLDERIN	MACHINE SOLDERING AND STENCIL PRINTING		
		Digital				
Course				Dates		
Live demonst	n strations rations and tests on you assemblies in the Ersa Application (Center		On request		
	ering and rework soldering and stencil printing			Please refer to our website. webinar.ersa.com		
For hand sold	Specific WEBinERSA ering and rework soldering and stencil printing			On request		
	via Kurtz Ersa CONNECT soldering and stencil printing			See brochure: Kurtz Ersa CONNECT		
Special dates and in-house trainings on request!						





REGISTRATION

BY PHONE, E-MAIL OR ON THE WEB



Ersa GmbH

Leonhard-Karl-Str. 24, 97877 Wertheim/ Germany

Phone: +49 9342 800-0

Mail: ersa-training@kurtzersa.com | kurtzersa.com/trainings

Conditions of participation

1. Participants

Participation is open to everyone meeting the requirements for each course specified in the program catalog.

2. Registration

Registration for courses must ensue in written form. The details you provide will be stored in an address file for internal processing. Registrations will be processed in the order in which they reach us. The registration deadline ends two weeks before the beginning of the respective course. Registrations reaching us later will be taken into account should places still be available.

3. Fees and payment

- **3.1** The fees are subject to VAT and are payable by five days prior to the beginning of the course at the latest. The course fees also cover the course documentation and break-time snacks during the event. Travel expenses and any costs for accommodation and the evening meal on multiday courses will be borne by the participants or the registering party.
- **3.2** For cancellations up to two weeks prior to the beginning of the course, a handling charge of EUR 120 plus VAT will be levied per participant.

- **3.3** In the case of cancellations at a later point, or non-participation, the full course fee will be charged.
- **3.4** Participation authorisation can be transferred at any time to a substitute participant specified in writing. Notification of cancellation must be submitted by post, e-mail or telefax.
- **3.5** Interrupting or discontinuing participation in a course which has already commenced does not release the party concerned from the obligation to pay the course fee in full.

4. Rules

The participant is obliged to acknowledge and observe the rules for the course. He must also comply with the instructions of the training staff. An infringement of these obligations can lead to the attendee being excluded from further participation in the course without their being released from the obligation to pay the fee.

5. Cancellation of lessons

Should the training facility be prevented from holding lessons by events which are outside its sphere of influence, no entitlement to replacement sessions at a later date shall apply.

6. Cancellation of courses

The training facility is entitled to cancel a course for economic or organisational reasons. In this event, the training facility shall refund the fees already paid. Further claims, e.g. reimbursing of cancellation or change of reservation fees for transport or overnight stays booked by the participant are excluded.

7. Use of course documents

Course documentation is protected by copyright. Participants are granted only a simple, non-transferable right of use for personal purposes. In particular, participants and third parties are not permitted to amend the course documents, or extracts thereof - either in editorial terms or with regard to content - or to use amended versions, to copy them for third parties, make them publicly accessible, post them on the internet or on other networks, either with or without charge, to reproduce them, sell them on or use them for commercial purposes.

Ersa, as the organiser, shall not be liable for damage to, or the loss or theft of personal items or the vehicle.





WE ARE THERE FOR YOU WORLDWIDE.

GERMANY

Ersa GmbH Leonhard-Karl-Str. 24 97877 Wertheim/Germany Phone +49 9342 800-0 info@ersa.de www.ersa.com

FRANCE

Kurtz Ersa France Haguenau kefrance@kurtzersa.com

AMERICA

Kurtz Ersa, Inc. Plymouth, WI usa@kurtzersa.com

MEXICO

Kurtz Ersa México, S.A. de C.V. Guadalajara info-kmx@kurtzersa.com

CHINA

Kurtz Ersa Shanghai Shanghai info-esh@kurtzersa.com

ASIA

Kurtz Ersa Asia Ltd. Hongkong asia@kurtzersa.com

VIETNAM

Kurtz Ersa Vietnam Company Limited Ho-Chi-Minh-City info-kev@kurtzersa.com

INDIA

Kurtz Ersa India – Smart Production Technologies Private Limited Bangalore india@kurtzersa.com In addition to our own branches, we have a tight network of more than 75 competent sales and service partners around the globe.

